

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Beneficiary Choices
7500 Security Boulevard
Baltimore, Maryland 21244-1850



PLAN OVERSIGHT & ACCOUNTABILITY GROUP

DATE: January 17, 2008

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and
Demonstration Organizations

FROM: Cynthia Moreno, Director

SUBJECT: Publication of a Modified Health Plan Management System (HPMS) System of
Record (SOR) – 09-70-0500

A modified Health Plan Management System (HPMS) System of Record (SOR) was published on January 14, 2008. CMS modified this SOR to incorporate the Complaint Tracking Module (CTM) as well as the collection of information from plan organizations pertaining to individuals who market and/or sell health insurance and prescription drug plan products on behalf of plan organizations.

Plan organizations can access the modified HPMS SOR (system number 09-70-0500) in the Federal Register via the GPO Access service at www.gpoaccess.gov. A search of the Federal Register using “HPMS 09-70-0500” will locate this SOR.

Comments on the modified HPMS SOR must be submitted **by February 13, 2008** to the HPMS system manager at the following address:

CMS
Attention: Lori Robinson
7500 Security Boulevard
Mailstop: C4-14-21
Baltimore, MD 21244-1850

Thank you.